



Date:	Thursday, 5 <sup>th</sup> March 2020	
Name of the Listed Company:	Aramex PJSC	
The period of the financial statements covered by the report:	Financial Statements for the Year 2019	
Overview of the main results during	• Full Year 2019 Revenue increased by 3% to AED 5,246 million, compared to	
the financial period:	AED 5,086 million in FY 2018.	
3	• FY 2019 Net Profit increased 1% to AED 497.4 million, compared to AED	
	492.6 million made in the year ago period.	
Securities issued during the financial	The Company did not issue any securities during the year 2019.	
period:		
Summary of the key non-financial	• In 2019, the Company continued to improve operating efficiencies and	
events and developments during the	accelerated its digital transformation efforts in order to enhance service	
financial period:	levels, especially in the last-mile delivery to be able to handle more capacity	
	more efficiently and at a lower cost.	
A	• The Company strategically focused efforts on deepening its commitment	
	to building a digital infrastructure that enables a higher service level to	
, , , , , , , , , , , , , , , , , , , ,	customers, more efficient processes to handle strong growth in shipment	
	volumes and partial mitigation of impacts from pricing pressure, especially	
,	in our express business.	
	• Aramex PJSC invested heavily in the last mile operations, one of the most	
4	critical and competitive stages of the delivery journey. This has enabled the	
-	Company to become the leaders in last mile in its core markets.	
	• The Company continued to fast tracking its commercial transformation	
	process to encourage accelerated growth in the B2B business lines such as	
	fashion retail, telecommunications, manufacturing, chemicals and	
	healthcare, which will help in diversifying its revenue mix.	
Summary of operational	• In 2019, the Company launched a new, partially automated fulfilment	
performance during the financial	center at Dubai Logistics City, which has improved its logistics and supply	
period:	chain management solutions and offering.	
	• The Company accelerated its digital transformation efforts to be leaner and	
	more operationally efficient than ever before. It implemented technologies	
	that helped reducing transit times and improved delivery accuracy and	
1	enhanced operating efficiencies.	





	<ul> <li>Aramex PJSC embarked on setting up three new facilities in Saudi Arabia in response to increasing shipment volumes into and within the country.</li> <li>The Company also did a major upgrade in an advanced automation system at its facility in New York to streamline sorting, processing and shipment transit times from North America to the region, which is a growth lane for the Company.</li> <li>The Company invested in establishing new fulfillment facilities and</li> </ul>
	increasing the number of Aramex PickUp and Drop Off (PUDO) points to be closer to end recipients, and introduced more automation in its operational and back office processes.
	• In 2019, Aramex PJSC announced the launch of its latest last mile delivery solution, Aramex Spot, across Saudi Arabia and the United Arab Emirates. As part of its efforts to enhance customer service and to accommodate the growing demand for more Pick-Up options, Aramex has partnered with commercial locations to utilize their outlets as convenient PUDO locations
	for its customers shipments.
Summary of profit and loss during	Please refer to Appendix 1
the financial period:	
Summary of financial position as at	Please refer to Appendix 1
the end of the financial period:	
Summary of cash flow during the financial period:	Please refer to Appendix 2
Key Performance Indicators:	• Revenues
y	Net Operating profit
	Overall performance of Last Mile Delivery Services
	• Employees Engagement
Expectations for the sector and the	The Company expects the logistics sector to achieve more growth, mainly
company's role in these	driven by the increase in e-commerce volumes in the region, where Aramex
expectations:	is one of the largest companies in this sector in the Middle East, Asia, Europe
	and America.
Expectations regarding the economy	The economy in the Company's core markets is witnessing growth, which will
and its impact on the company and	have a positive impact on the Company's performance and increases its
the sector:	market share. However, Aramex expects competition to increase, which will
	affect profit margins.





Future plans for growth and changes	• Aramex has developed strategic plans to invest in infrastructure,	
in operations in the future:	technology and innovation in the last mile delivery services	
	• Aramex has also strengthened its sales operations by developing its human	
	capital and attracting the best talents specialized in strategic sectors for	
	the Company.	
The size and impact of current and	Please refer to Appendix 2	
projected capital expenditures on		
the company:		
Developments of the	• In 2019, the Company continued to improve operating efficiencies and	
implementation of projects, plans	accelerated its digital transformation efforts in order to enhance service	
and deals addressed by the	levels.	
company's Board of Directors in the	• The Company invested heavily in the last mile operations, one of the most	
Directors' Report for the previous	critical and competitive stages of the delivery journey. This has enabled the	
fiscal year:	Company to become the leaders in last mile in its core markets.	
	• The Company continued to fast tracking its commercial transformation	
	process to encourage accelerated growth in the B2B business lines.	
	• In 2019, the Company did not enter into any acquisition transactions.	

Name of the Chairman of the Board of Directors or his representative	Mr. Abdullah M. Mazrui
Signature and Date:	Thursday, 5th March 2020 A. Mazuri
Company Seal:	







### Preliminary Results of Public Joint Shareholders Company (Final Result Brief for the year ended December 31st 2019)

### First - General Information:

Name of the company :Aramex (PJSC)
date Establishment :June 15, 2005
Paid up capital :AED 1,464,100,000
Subscribed capital: AED 1,464,100,000
Authorized capital : AED 1,464,100,000
Chairman of the Board :Mr. Abdullah M. Mazrui
Managing Director:Mr. Bashar Obeid
Name of the external auditor:PricewaterhouseCoopers
Mailing address : P.O. Box 95946, Dubai, UAE
Tel:+971 4 2833944
Fax:+971 4 2833945
E – mail:investors@aramex.com





#### - Preliminary Results (000 AED):

1- Current Assets 2- Non-Current Assets 3- Current Liabilities 4- Non-Current Liabilities 5- Shareholders Equity 6- Revenues 7- Net Operating Profit 8- Net profit for the period 9- Earnings per share (AED)  10- Summary of the company's performance fo	2019 2,472,481 3,270,320 2,083,106 1,027,154 2,632,542 5,245,539 649,848 497,400 0,340	2018 2,329,835 2,374,446 1,862,192 410,283 2,431,806 5,086,055 684,696 492,635 0,336
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Chairman or authorized person signature:	A-Ma	<u>S</u>
Company stamp: Cramex		
PO Box 95946, Dubol-UA (الصحافة)		



# Cash Flow Summary for the period ended 31st of Dec All amounts are in AED'000

	2019	2010
Net Cash Generated from Operating Activities	859,916	494,477
Net Cash Generated from Investing Activities	(673,633)	(94,622)
Net Cash Generated from Financing Activities	(251,955)	(310,143)
Net Foreign Exchange Difference	(52,856)	(7,507)
Cash and Cash equivalents at 1 January	706,642	624,437
Cash and Cash equivalents at 31 December	588,114	706,642

# Capital Expenditures during the year ended 31st December All amounts are in AED'000

	2019	2018
Capital Expenditures	159,506	171,432